



Media Release

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## Disaster Recovery Solution Tailored to SMBs Needs

*Techcess Group Launches Disaster Recovery Solution Tailored to SMBs for Increased Protection and Availability*

**(Techcess Group, Houston, TX)** - Techcess Group, an IT managed service provider, has made an addition to its Omni Suite of Services to include a new service line known as Omni Hosting.

As of August 25, 2008, Techcess Group now offers a hosting solution for the SMB market. This addition now completes the Omni Suite of Services taking it to six solutions from the five previously. Under the hosting umbrella, there are three solutions: Virtualization, Replication and Co-location.

Virtualization essentially is a virtual machine that is composed entirely of software and contains no hardware components whatsoever. It acts like a physical computer and various applications treat as one as well. Below are some benefits of a virtualized environment:

- **Compatibility:** Virtual machines are compatible with all standard 86-bit computers
- **Isolation:** Virtual machines are isolated from each other as if physically separated
- **Encapsulation:** Virtual machines encapsulate a complete computing environment
- **Hardware independence:** Virtual machines run independently of underlying hardware

Replication allows customers to keep their physical server onsite and mirror all data from their onsite server to the company's data center in real time. Benefits of replication include:

- Ability to replicate non-Windows OS virtual machines
- Allows multiple guest operating systems to be protected with a single license
- "Whole system" failover capability of the guest OS
- The flexibility to select individual files and directories for replication
- Able to replicate changes to data running on Windows servers that are virtualized on non-Windows

Co-location lets businesses house their physical server in the company's data center. To allow for maximum security and increased availability of applications and systems, Techcess Group is leveraging CyrusOne's fully redundant data center located in Houston, Texas. CyrusOne is the largest co-location



provider in Texas and provides high availability co-location services from its hardened facilities in Houston, Dallas and Austin.

"Hosting gives our customers the freedom and security to have an IT environment which can be consistently replicated, proactively monitored or virtualized" Mark Wilkinson, VP of Operations.

Techcess Group has created this solution to function independently of the hardware and operating system to provide customers with a broad platform choice. As a result, their solutions provide a key integration point for hardware and infrastructure management to deliver differentiated value which can be applied uniformly across all application and operating system environments.

This approach enables organizations to build a computing infrastructure with high levels of utilization, availability, automation and flexibility using building blocks of inexpensive industry-standard servers.

Key benefits of hosting include:

- No hardware or software costs
- No replacement costs
- Hosting of all your production servers
- Real time replication & synchronization of all your data and applications
- Business Continuity and Disaster Recovery
- 99.99% uptime
- No Single-Point-of-Failure
- Access to application from anywhere

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#### About Techcess Group

Techcess Group is an Information Technology Outsourcing firm, offering state of the art solutions for managing the IT infrastructure of small and mid-sized businesses (SMBs). Established in Houston in 2004 with over 50 combined years of experience, Techcess Group delivers efficient and reliable managed IT services that increase productivity through advanced technologies combined with proven methodologies & processes. For more information, visit [www.techcessgroup.com](http://www.techcessgroup.com) or call 1-888-4IT-TXGRP.

#### About CyrusOne

CyrusOne is a leader in high-availability, high-density data center services, offering colocation and implementation services for companies in a wide range of industries, such as Schlumberger, Dynegy, Repsol, YPF and Christus Health. The company helps its clients optimize the return on their technology investments while ensuring application availability, data security and superior IT performance. CyrusOne was recently acquired by ABRY Partners, a Boston-based private equity investment firm with \$21 billion in investments across more than 450 media and communications properties. For more information, visit [www.cyrusone.com](http://www.cyrusone.com) or call 1-866-297-8766.

