

# IT Server Support Specialist

---

**Reply to:** [careers@techcessgroup.com](mailto:careers@techcessgroup.com)

Techcess Group has an immediate opportunity for a Server Support Specialist/Systems Administrator to work in our Houston TX, Greenway Plaza office.

The ideal candidate is a very strong Server troubleshooting expert who can quickly resolve Server issues in multiple diverse environments with minimum supervision.

The candidate will be joining a rapidly growing IT Outsourcing Service Provider and must be comfortable working in a fast paced environment with little direction.

## **Required Skills:**

- Candidates must have a minimum of 2-3 years strong, hands-on experience with server and network administration. Must be at Level II or Level III skill level.
- Candidate will be part of a Server Support team that is responsible for 100+ unique environments, and must be able to organize their time and effort effectively.
- Must be familiar with the following technologies:
  - Windows Server 2000/2003 (SBS, Standard, Enterprise)
  - Exchange 2000/2003/2007
  - Active Directory
  - DNS/WINS
  - DHCP
  - WSUS
  - IIS
  - Group Policy Management
  - Backup Exec
  - Symantec AV
  - RAID array maintenance
  - Terminal Services configuration/troubleshooting
  - VPN configuration/troubleshooting
  - Enterprise level mail filtering (Barracuda experience is a plus)
  - Switch/router experience (Cisco, Firebox, Checkpoint, Linksys, Netgear, Juniper, Sonicwall, etc)
  - Citrix experience is a plus
  - Blackberry Enterprise Server experience is a plus
  - Cisco IOS or PIX experience is a plus

-Experience with trouble ticket systems is a plus

- Experience working with Dell, HP, and IBM servers is preferred.
- Candidates must have the ability to work closely with the Desktop Support team and to provide remote helpdesk support to customers as required.
- Strong communication and interpersonal skills working with technical and non-technical users, including senior management is required.

**Qualifications:**

-2 to 3 years of server administration experience

-High school diploma or equivalent (Required)

-Bachelor's degree in related field (Preferred)

-MCSE 2003 or other certifications preferred, but experience will be considered in place of certifications.

**Benefits:**

Techcess Group offers a competitive salary plan, overtime pay, opportunities for continued learning and certifications, and benefits package including 401(K). We are a Microsoft Gold Certified Partner and are rated #9 on the Houston Business Journal's FastTech 50 list of fastest growing IT companies in Houston.